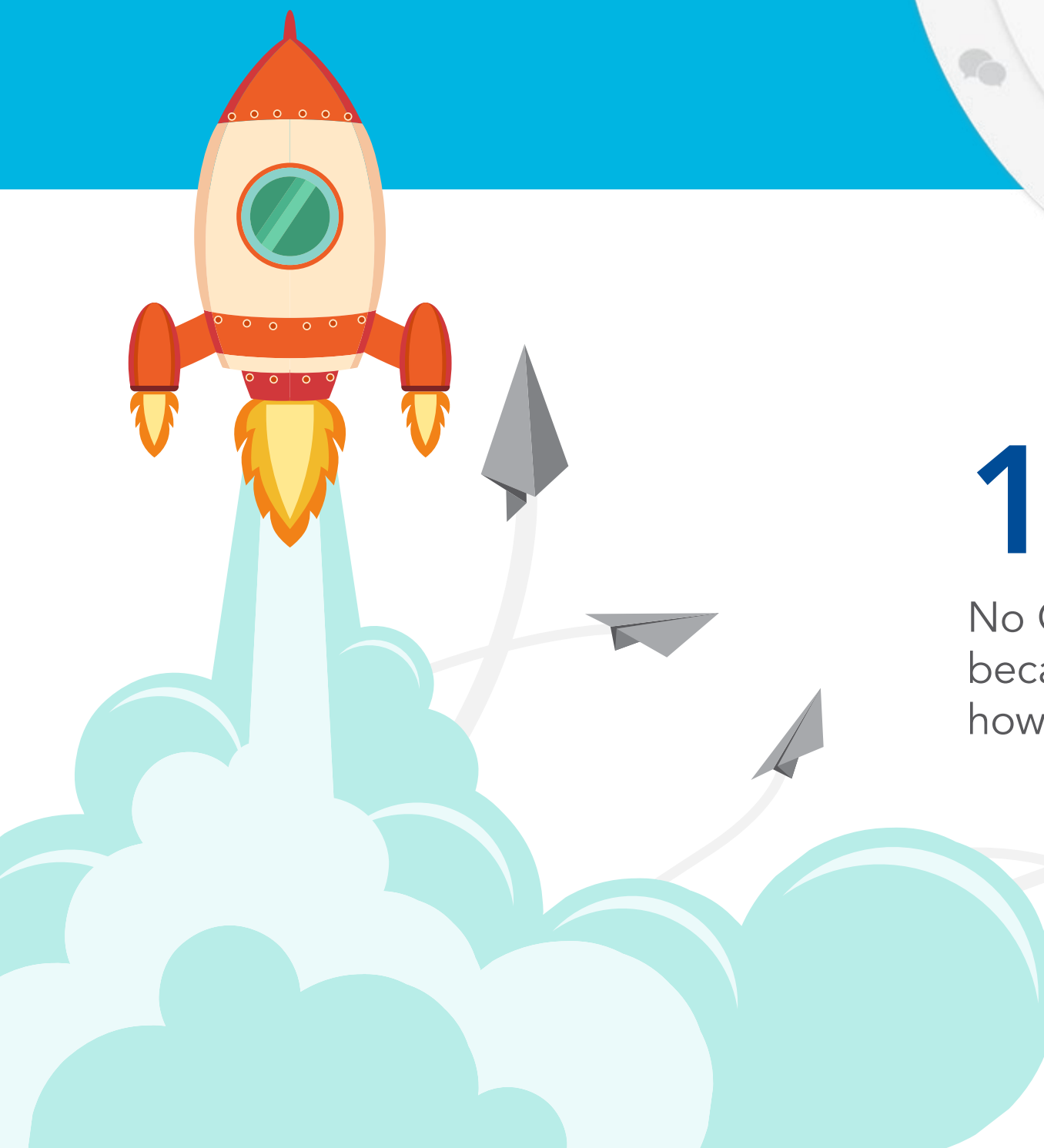


Why Our CCaaS Platform Can't Be Beat

[24]7.ai Engagement Cloud™, our contact-center-as-a-service (CCaaS) platform, demonstrably outperforms all others for a simple reason: It's the **ONLY** CCaaS platform built from contact center operational expertise.



1 STANDS APART

No CCaaS vendor can match our results because **no other CCaaS vendor** knows how to run contact centers.

+60% CONVERSATION AUTOMATION

Our platform typically **doubles the automation rate** of other CCaaS solutions.

And that was **before** we added [24]7 Conversation Insights™, a business intelligence tool that turns customer conversations into AI-driven insights.



20%+ AGENT PRODUCTIVITY

Average handle times drop as contacts are routed to the right agents and AI assist tools enable agents to quickly resolve issues.

We expect productivity to climb further as we've recently...

- Added an AI-powered **workspace built by agents for agents**: omnichannel, widget-based, and requires only an internet connection.
- Given supervisors **real-time visibility into key performance metrics** for on-the-fly coaching and problem solving.

25%+ NET PROMOTER SCORES

More-loyal customers grow sales and reduce costs for acquiring (or reacquiring) former customers.

Customers are delighted—yes, delighted—by a greater ability to self-serve with **AI that quickly grasps even their most complex intent using natural language**.

DAYS TIME TO VALUE

Build a CCaaS solution in days, not weeks; **deploy in days**, not weeks; and **optimize in weeks**, not months.

No-code/low-code, build-once-deploy-everywhere environment means you'll build, deploy, and optimize **several times faster than with competitive CCaaS solutions**.

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About [24]7.ai

[24]7.ai is redefining how artificial intelligence, human insight, and deep vertical expertise can produce personalized, satisfying customer experiences across all channels. Our advanced conversational AI platform predicts consumer intent and creates frictionless interactions that help the world's largest and most recognizable brands to strengthen customer relationships and increase brand loyalty. With more than two decades of contact center operations expertise, [24]7.ai empowers companies to deliver natural, consistent conversations that increase customer satisfaction while lowering costs.

For more information visit: www.247.ai